

P. 01
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CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)			Docket No.
Applicant(s): <u>Bernard Lalo et al.</u>			POU920010025US1
Application No. 10/008,712	Filing Date 11/05/2001	Examiner Kuen S. Lu	Group Art Unit 2167
Invention: <u>A CONSOLIDATED MONITORING SYSTEM AND METHOD USING THE INTERNET FOR DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICE</u>			
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